

STUDENT CONTRACT 2015/16

1. Introduction

- 1.1 When you accept an offer of admission from Roehampton University (the 'University') and you satisfy any conditions which the University may have attached to the offer, a contractual relationship is established between you and the University. It is important that you understand this document (the 'Contract') because it identifies the terms that govern the contractual relationship between us. You will be asked to accept these terms and conditions once the University has confirmed all the conditions required for you to enrol at the University have been satisfied.
- 1.2 Before accepting an offer of admission, you must read this Contract in full and raise any questions with the University if there is any part of it that you do not understand, using the address/email address below.

Registry
Roehampton University
Roehampton Lane
London
SW15 5PU

Registry@roehampton.ac.uk

2. Rules and regulations

- 2.1 You agree as part of the Contract to abide by the University's rules, regulations, policies and codes (collectively referred to as rules and regulations in this Contract) that are in force at any given time. These include in particular, rules and regulations relating to academic study, learning and assessment; conduct and discipline; use of services and facilities; payment of fees and expenses; health and safety; and intellectual property. Such rules and regulations are included in the [Student Policies Handbook](#).
- 2.2 **You should read these rules and regulations carefully as breach of them may lead to the imposition of sanctions by the University including your expulsion from the University.**

If you are registered on a programme of study that leads to a professional qualification such as teaching or Counselling Psychology, you may also be subject to fitness to practice or fitness to teach regulations. Such regulations are drafted in keeping with guidance issued by the professional body relevant to your programme of study ("programme"). You will need to continue to satisfy the relevant fitness to practice or fitness to teach requirements in order to continue to be registered on any such programme. Programmes with fitness to practice or teach requirements have materials which detail the standards expected and provide other important information such as the procedures for appealing against a fitness to practice or teach determination made by the University.

- 2.3 The University will abide by its own rules and regulations and may make changes to them at any time. Where the University makes changes to its rules and regulations, it will make reasonable efforts to bring them to your attention before they take effect.

3. Registration at the University

3.1 Before registering at the University, you shall:

- a. comply with any conditions set out in the University's offer of admission;
- b. inform the University of any criminal convictions in the circumstances set out in the Admissions Policy;
http://www.roehampton.ac.uk/uploadedFiles/Pages_Assets/PDFs_and_Word_Docs/Policies/Admissions%20Policy.pdf
- c. where necessary, obtain the correct visa giving the entitlement to enter and remain in the UK for the purpose of study in accordance with the [UK Immigration Rules](#).

3.2 The University may terminate the registration of a student if at any time:

- a. it is discovered that s/he has made false statements or omitted significant information in his/her application to the University;
- b. it is decided by the Admissions Review Board that any criminal convictions a student may have are incompatible with study at the University;
- c. a student is unable to prove that s/he currently has the entitlement to enter and remain in the UK for the purpose of study in accordance with the UK Immigration Rules;
- d. it is decided in accordance with a Fitness to Practice Procedure or a Fitness to Teach Procedure (for students registered on certain programmes leading to a professional qualification) that a student is not fit to proceed on the programme; or
- e. for any other reason specified in its rules and regulations.

3.3 On registration, you will automatically become a member of Roehampton University Students' Union ("RSU"). Membership will allow you access to events, societies, advice and representation throughout your time as a student at Roehampton. It will also allow you such rights as attendance of general meetings, voting in elections and standing for positions within the RSU. It is your right to opt out of membership of the RSU in accordance with section 22 Education Act 1994 at any time whilst you are a member of the University. Further information on the right to opt out can be found in the RSU's Code of Practice:

http://www.roehamptonstudent.com/uploads/documents/RUS_Code_of_Practice.pdf

Further details about the RSU are available via the [RSU website](#).

4. Fees

4.1 You agree as part of this Contract to pay, or make acceptable arrangements to pay to the University all deposits, fees, charges and expenses when these fall due.

The University will publish information on deposits, fees, charges and expenses and will inform you of the date by which these shall be paid. The University will also refund any fees paid by you which may be refundable in accordance with the Student Fee Payment & Enrolment Regulations:

http://www.roehampton.ac.uk/uploadedFiles/Pages_Assets/PDFs_and_Word_Docs/Policies/University-of-Roehampton-Student-Fee-Regulations.pdf

4.2 **Failure to pay fees and charges (collectively referred to as fees and charges in this Contract) when due may lead to the imposition of sanctions by the University, including suspension from access to University facilities or termination of your membership of the University.**

5. Accommodation

- 5.1 You will be responsible for making your own arrangements for accommodation and insurance of your personal belongings for the duration of your studies. Any use by you of University accommodation or any arrangements for off campus accommodation made by the University on your behalf will be subject to separate agreements. Further information is available via the [University's Accommodation Services](#).

6. Academic study

- 6.1 You agree as part of this Contract to:

- a. participate fully in your programme. Such participation includes, attending and taking part in classes and activities, and undertaking assessment within set deadlines;
- b. notify the University and provide reasons if you are unable to attend or submit assessment, in accordance with the Mitigating Circumstances Policy:
http://www.roehampton.ac.uk/uploadedFiles/Pages_Assets/PDFs_and_Word_Docs/Quality_and_Standards/Mitigating%20circumstances%20policy%20August%202013.pdf
- c. not seek to obtain, or assist another student in obtaining, an unfair advantage over other students in relation to his/her programme of study, in accordance with the [Student Disciplinary Regulations](#);
- d. submit your work to the [TurnitinUK](#) to assist you in your learning but to also act as a plagiarism detective service when required to do so by the University. You authorise the University and third parties authorised by the University to make and to retain copies of such work in order to assess it for originality and to compare it at a later date with future submissions.

- 6.2 The University will deliver your chosen programme of study in accordance with the descriptions set out in the University prospectus and on the University's website, subject to certain circumstances specified below, which may necessitate changes to the content and delivery of programmes. Such circumstances include the need to:

- maintain accreditation from or compliance with the requirements of a professional, statutory or regulatory body.
- respond to desirable developments in a subject area (e.g. changes in teaching practices); or
- respond to feedback from students or external examiners.

The movement of specialist staff may also necessitate changes as may the occurrence of circumstances beyond the University's reasonable control including without limitation: acts of God, terrorism, war and industrial action by University staff or third parties.

Changes may be made either before or after your admission but in all cases the University will take the reasonable expectation of its students who are admitted to or engaged on any affected programme into account, and will have due regard to the quality of the student experience. The University will provide adequate notice of any proposed changes and take all reasonable steps to minimise disruption.

Students affected by substantial and/or material changes will be offered the opportunity to withdraw from the affected programme and, where appropriate, offered reasonable support to transfer to another programme at the University or at another institution.

- 6.3 The University will provide the learning facilities (e.g. the library, IT, laboratory and other facilities) described in the University prospectus, provided it is not prevented from doing so by circumstances beyond its reasonable control. Should such circumstances arise, the University will take reasonable steps to provide acceptable alternative facilities.

7. Communications

- 7.1 The University will provide you with a Roehampton e-mail account for the duration of your studies and will use this when communicating with you by e-mail.
- 7.2 You will:
- a. be expected to use your Roehampton account when contacting University staff by e-mail, so that University staff can be reasonably sure of your identity;
 - b. inform the University promptly via [StudentZone](#) about any changes to your personal details including; postal address, telephone number and contact details.

8. Personal Data collection, publication and sharing

- 8.1 The University is notified as a data controller with the Office of the Information Commissioner and will need to collect and use (“process”) your personal data including sensitive personal data for certain purposes as specified in the University’s Data Protection Policy:
http://www.roehampton.ac.uk/uploadedFiles/Pages_Assets/PDFs_and_Word_Docs/Policies/Data-Protection-Policy.pdf
- By accepting this Contract, you agree to the University’s processing of your individual personal data, including your sensitive personal data.
- 8.2 The University recognises the importance of the protection of personal data and will process your personal data in accordance with the Data Protection Act 1998. You can raise any queries relating to the processing of your personal data with the University’s Data Protection Officer within the University Secretariat.
- The Data Protection Officer
Roehampton University
Grove House
Roehampton Lane
London
SW15 5PJ
- Unisec@roehampton.ac.uk
- 8.3 The University will share your personal data with its employees and agents when they have a legitimate reason to access relevant information about you. Any sharing of your personal information will be in accordance with the University’s Data Protection Policy (see 8.1 above) and data sharing guidance published by the Information Commissioner’s Office in the UK.
- 8.4 The University will also need to share certain personal data with a variety of third parties or their agents, notably:
- Student sponsors (including Student Finance, the Student Loans Company and Funding Councils);
 - University of Roehampton Students' Union (for membership and student elections purposes);
 - Relevant government departments to whom we have a statutory obligation to release information (including the Higher Education Funding Council for England, the Higher Education Statistics Agency, the National College for Teaching Leadership);
 - Examining bodies, other educational establishments and other relevant academic bodies;
 - Potential employers and placement providers;

- The Police
 - The Electoral Registration Officer of Wandsworth Borough Council (Personal data of students living in University Halls, accommodation managed by the University or in private accommodation which falls within the electoral boundary of the borough of Wandsworth is shared for the purpose of maintaining the register of electors.
 - Local Authorities (In order to administer exemptions of properties from council tax)
 - Santander for the production of ID cards.
- 8.5 Disclosure of certain personal data may also be made to other entities not listed above in specific legitimate circumstances. In such cases, your consent will be sought where necessary.
- 8.6 Information relating to your studies, including your student ID and results, may be published on the university electronic notice boards and StudentZone. The email address that you enter when you enrol may be displayed within StudentZone and other related systems (e.g.: Moodle) and may be viewable by other students on your module or programme. Please consider this when choosing and entering your email address when enrolling.
- 8.7 You may meet the criteria required to be contacted in the future in relation to the Destination of Leavers from Higher Education Survey (DLHE) and the National Student Survey (NSS). If you would prefer not to take part you have the right to opt out. Information on how to opt-out will be provided when the University invites you to take part.
- 8.8 For further information regarding HESA and the Student Collection Notice please visit the [HESA website](#).

9. Attendance and Academic Regulations

- 9.1 You are expected to manage your own learning which includes attendance in scheduled teaching and spending sufficient time undertaking private study. You are expected to undertake assessment within set deadlines. **Students who fail to attend classes or make satisfactory progression may have their registration with the university terminated in accordance with the Academic Regulations.**

10. If things go wrong

- 10.1 Complaints about the University are made through the Student Complaints Procedure: http://www.roehampton.ac.uk/uploadedFiles/Pages_Assets/PDFs_and_Word_Docs/Policies/StudentComplaintsProcedure.pdf. This procedure has been devised to help to resolve any complaints by the Student as promptly, fairly and amicably as possible.
- 10.2 If a student remains dissatisfied after following the Student Complaints Procedure (see link in 10.1 above) to completion, s/he has the right to ask the [Office of the Independent Adjudicator for Higher Education \(OIA\)](#) to review the complaint.
- 10.3 The University may take disciplinary action under the [Student Disciplinary Regulations](#) against any student who does not act in accordance with the terms set out in this Contract, or with any of the University's rules and regulations in force at any given time. The Student agrees that all relevant staff will be advised of the outcome. One of the possible outcomes of disciplinary action is that the student's registration at the University may be terminated.

11. Notices

- 11.1 Any notice to be given to the University by the Student under or in connection with this Contract shall be deemed to have been properly served if sent by first class post or e-mail to the University Registrar at the following address.

University Registrar
Grove House
Roehampton University
Roehampton Lane
London SW15 5PJ

Registrar@roehampton.ac.uk

- 11.2 Any notice to be given to a student under or in connection with this Contract shall be deemed to have been properly served if:
- a. sent by first class post to the last address provided to the University by the Student;
 - or
 - b. sent to the Student's Roehampton e-mail account.

12. General

- 12.1 This Contract is only enforceable by you and the University. No other person shall have any rights in connection with this Contract.
- 12.2 If any part of this Contract becomes illegal or invalid, the parts of the Contract which are not illegal or invalid shall remain in force.
- 12.3 Neither you nor the University shall be liable for failure to perform any obligations under this Contract if such failure arises from circumstances beyond our reasonable control, including acts of God, war, terrorism, industrial disputes (including disputes involving the University's employees), fire, flood, tempest and national emergencies. If either you or the University seek to rely on this clause, then either party ensure that the consequences of any failure to act in accordance with this Contract are kept to a minimum.
- 12.4 Failure of either you or the University to enforce any part of this Contract shall not be construed as a waiver of a right to enforce that part of the Contract and shall not affect the right later to enforce any part of this Contract.
- 12.5 All representations, warranties, terms and commitments not expressly set out in this contract (whether implied by law, conduct, statute or otherwise) are excluded to the maximum extent permissible at law.
- 12.6 This Contract is governed and construed in accordance with English Law. By agreeing to its terms and conditions you submit to the exclusive jurisdiction of the English courts for the resolution of any disputes which may arise out of or in connection with this contract or your studies.

*University of Roehampton
Academic Registrar
August 2015*