Eduroam
Advice for University of Roehampton staff and students visiting other institutions

- Check that the eduroam participating institution you are visiting is listed as *Visited* (https://www.ja.net/products-services/janet-connect/eduroam/eduroam-participating).
- All Roehampton staff and student accounts are enabled for *eduroam*
- You may only be able to get limited help at the institution you are visiting so the set-up and preparation for using eduoram service should be done before your visit. Please contact the IT Helpdesk at Roehampton if you need further advice

Connection settings for eduroam

Ensure that your wireless is turned on & your wireless adaptor connection is enabled

Network name/SSID	**eduroam (case sensitive)**
Security type	**WPA2-Enterprise/802.1x**
WPA settings encryption type *(if required)*	**AES**
WPA authentication	**PEAP-MSCHAP v2**
Domain	**none**

Logging on

- Your *eduroam* username is: your Roehampton username@roehampton.ac.uk (NOTE in a small number of cases, this may be different to your email address)
- Your *eduroam* password is your usual Roehampton network account password.

Support

If you have problems connecting to *eduroam* at the institution you are visiting
- Check with the host institution that you are using that you are using the correct *eduroam* connection settings as their local settings may be slightly different to the above.
- Ensure you are using the correct UoR username (followed by @roehampton.ac.uk) and a working password. If you are enrolled on *Password Self Service* (available under MyTools in MyZone) you can check your UoR password online - if not contact the IT Helpdesk at the University of Roehampton.
- Contact the IT Helpdesk at Roehampton for advice if you still cannot connect.   ***Please be aware that troubleshooting eduroam problems can take time***.
- If you are planning on using the *eduroam* network on a regular basis at another institution - which is a member of eduroam - contact the IT Helpdesk at the Roehampton. Please give as much notice as possible as we may need to contact the other institution.

Conditions of Use

You must abide by these policies
- University of Roehampton IT terms and conditions of use: http://studentzone.roehampton.ac.uk/itservices/policies/index.html
- JANET eduroam policy: https://community.ja.net/library/janet-services-documentation/eduroamuk-policy